

Jeffrey Altergott

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OBJECTIVE:

A position in technology procurement, vendor management or technology leadership.

SUMMARY OF QUALIFICATIONS:

- I have more than 30 years of technology experience, including 10 years in technology management and a deep understanding of the enterprise technology stack and architecture.
- I'm a focused performer, consistently exceeding expectations.
- I bring an enterprise perspective to my role and have been successful in cultivating strong relationships with vendors, team members and across the organization with a focus on clear and effective communication - often representing the CIO's perspective to internal business partners and third parties.

EMPLOYMENT HISTORY:

National Restaurant Association, Chicago, Illinois

March 2012 to present

Sr. Manager, Vendor Management

- Created a centralized technology procurement and vendor management practice resulting in pricing efficiencies, proactive vendor governance and improved vendor relationships
- Responsible for 3.8 million dollar operational expense budget
- Reduced operating expenses through contract negotiations and process improvements by more than 12% while delivering increased technology capabilities
- Responsible for technology vendor portfolio of over 115 vendor contracts/services which account for between \$6.2M and \$6.8M of capital and expense spend annually
- Identify opportunities and strategies for third party investments
- Lead technology procurement efforts
- Define, implement, and manage core vendor governance processes like score carding, risk management, and performance improvement
- Facilitate compliance auditing of vendor practices in key areas such as security, disaster recovery/business continuity, and data management including personally identifiable information and PCI
- Monitor and analyze trends in the technology vendor portfolio and provide input/insights into the technology roadmap
- Assist business partners with the development of business cases and return on investment calculations for new technology investment initiatives

Audio Confections, Chicago, Illinois

July 2005 to March 2012

Owner, songwriter and audio engineer

- Received certification for audio engineering and production at Recording Workshop
- Designed and built a commercial recording studio
- Engineered and produced work for a portfolio of clients
- 2009 Billboard Songwriting award recipient

Ohio SchoolNet Commission, Columbus, Ohio

October 2003 to July 2005

IT Consultant

- Designed database and supported servers for a suite of foundation applications that were used to manage grant funding and state sponsored technology training for educators
- Valued member of the operational support and application development teams
- Created and implemented maintenance plans for Microsoft SQL Server databases including backup, re-indexing, statistics update and consistency checks

Compuware Corporation, Columbus, Ohio

July 2001 to September 2003

Consultant/Database Administrator/Database Architect

Solutions On-Site, Lincolnshire, Illinois

June 2000 to July 2001

Lead Database Technologist

Classified Ventures, Chicago, Illinois

April 1998 to June 2000

Senior Database Administrator

Sybase, Inc., Chicago, Illinois

August 1997 to March 1998

Consultant/Database Administrator

IBM Global Services, Chicago, Illinois

June 1996 to August 1997

Database Administrator

ComEd, Chicago, Illinois

June 1991 to June 1996

Associate Systems Analyst

EDUCATION:

Bachelor of Science Degree in Electrical Engineering, 1991

Marquette University - Milwaukee, Wisconsin

ASSOCIATIONS, CERTIFICATION & TRAINING:

Certified Technology Procurement Executive, 2020

ITIL Foundations Certification 2016

Association of Technology Acquisition Professionals, 2014 to present (CAUCUS)

Certified ScrumMaster, 2013 to present (Scrum Alliance)

Crucial Conversations Training